This report is compiled by the Attorney General's Office per IC 25-1-7-13 for the Indiana Board of Accountancy Data as of Thursday, July 18, 2013

Consumer Complaints

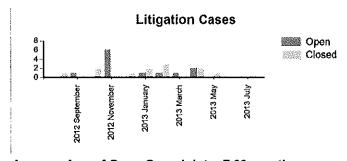
Ye	ar Consumer Complaint @ Beg	s Open of Year		Complaints During Yea		ner Complaii sed/During Y	
21 11. 2		17		3	6		46
\$7\t1\\$1		7		2	0		10
Complaint	s Currently Open @ Dat	e of Report	:				17
		Consum	er Complaiı	nts			
14 - 12 - 10 - 8 - 6 - 4 - 2 - 0 -		6000				Closed	
İ	2012 Novemb		2013 March		2013 July		
i	2012 September	2013 January	•	2013 May			:

Average Age of Open Complaints: 3.12 months

Open Date of Oldest Open: 11/27/2012

Litigation Cases

•			
Year	Gonsumer Complaints Open @ Beg of Year		Gonsumer Complaints Glosed During Year
/1/7	9	17	10
	16	5	8
Complaints C	urrently Open @ Date if R	eport:	13



Average A	Age of Open	Complaints:	7.89 months
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Action Taken	2012	2013
Admin Complaints Filed	5	4
Cease & Desist Order Filed	2	4
Summary Suspensions Filed	1	0
Involuntary Order	0	0
Civil Litigation	0	0
Judicial Review	0	0